

# CASE STUDY OXILION

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises » Incoming & Outgoing Filters » 4-tier Control » API » Clusterable » Synchronized » Scalable

SpamExperts solutions are in-house developed to protect IT infrastructures against all email based threats, both inbound and outbound. SpamExperts solutions are tailor made to fit the needs of Webhosts, ISPs/Telcos and large organizations, as well as Resellers and Distributors. Having full email protection at network level will help companies save significant resources and keep end-users happy and in full control through the user-friendly SpamPanel administration interface.

#### **Quick Read**

Oxilion provides managed hosting solutions for SMB and medium-size enterprises, offering custom-made solutions with a focus on delivering quality over quantity. Personal support and offering next-gen solutions are their top USPs.

For more information, please visit their website.



# Challenges

Oxilion had initially implemented an in-house developed anti-spam solution for incoming email, however they were soon overwhelmed with the amount of outbound spam. The lack of a proper outgoing filter caused a lot of abuse after spam runs and became difficult to keep developing at their own costs. Oxilion team understood they overall required more functionality and flexibility from their anti-spam solution. Soon enough the team began searching for a professional alternative to find efficiency gains. After being contacted by a SpamExperts representative, they discovered that it offered exactly what they had been in need for: great flexibility, usability and support at a lower cost than previously used solutions.

# Customer profile

Company Oxilion

**Location** Enschede, the Netherlands

Industry Webhosting

Number of

filtered domains 35,000 domains Incoming

35,000 domains Outgoing

Products in Use Local Cloud, Incoming and Outgoing

Filters

Website https://www.oxilion.nl/

## **Implementation**

Oxilion has been part of the SpamExperts client base since 2014 and has been using Incoming and Outgoing Filtering in the Local Cloud. Both solutions have been implemented for all their domains. Incoming filtering was a must for safeguarding their infrastructure, while Outgoing Filtering was mandatory to reduce abuse as a result of spam runs. The team is thinking of also adding email archiving, believing it can be a useful feature for their customers

#### **Benefits**

Thanks to the solutions implemented, Oxilion has less support issues to deal with and at the same time guicker resolution of their support gueries. When they began offering SpamExperts as part of their service, they immediately saw a reduction in the amount of incoming and outgoing spam, enjoying an excellent filtering accuracy rate and saving on internal resources and costs. The team can now focus on bringing more value-added service to their end-customers. To support that, Oxilion managed to create their own integration with the customer panel where the client gets access to SpamExperts email filtering via a single click button. Ultimately, SpamExperts support team continues to be available and listen to the feedback, to further improve the product and meet the client's needs.

## **Target Reached**

"SpamExperts is a very efficient and future proof solution for us and our customers. The main benefit over our in-house system is that SpamExperts is weekly updated. There are a lot of developments and improvements done every week. Also, since SpamExperts is market leader, we see the use of SpamExperts as proof that we only work with the best quality available," explained Sebastiaan Assink, Oxilion General Manager.

# **Next steps**

Contact us to discuss your email security needs! sales@spamexperts.com

Take a Free Trial to convince yourself of the quality! http://trial.spamexperts.com

Check our solutions for Webhosts, ISPs & Telcos, Distributors and Resellers!

https://www.spamexperts.com



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For more information and a free trial, please go to **www.spamexperts.com**