

# CASE STUDY HUIZINGA IT DIENSTEN

# EMAIL SECURITY IN THE CLOUD OR ON-PREMISES INCOMING » OUTGOING » ARCHIVING

# Local Cloud » SaaS Managed Email Security on your own servers » API » Cluster- able » Synchronized » Frontend

Handling your spam issues alone costs time, especially when open source filters are being used, which nearly comprise 100% of the total load on a hosting infrastructure. Moreover, open source filters require constant maintenance and can lead to mediocre filtering. It is therefore vital to outsource email security to SpamExperts, in order to gain efficiency, optimize results, and minimize overhead -and other costs!

## **Quick Read**

Huizinga provides shared webhosting and client/ server environments to medium -and smallsized businesses and normal users. Moreover, complementary services are offered such as web design, mailing list systems, web shops and PayPal and credit card integration.



## Challenges

According to Mr. Huizinga, besides deleting spam on a daily basis, their shared webhosting servers were experiencing difficulties processing large amounts of spam, which were slowing down other processes on their shared webhosting servers (apache/php/ MySQL).

## **Customer profile**

Company	Huizinga IT Diensten
Location	Rijen, the Netherlands
Industry	Shared Webhosting / Office ICT
Number of Domains	1,000 incoming, 250 outgoing
Products in Use	Local Cloud, Incoming and Outgoing Firewall, Whitelabel
Website	www.huizinga.nl

#### Implementation

First of all, Huizinga Hosting decided to implement the SpamExperts Incoming spam filter on their own dedicated servers for a few users who were willing to pay extra for it. However, since a few months, Huizinga is offering SpamExperts as basic offering, without charging extra fees, in order to relieve them from spam and to reduce the server load. In addition, Huizinga decided to install the Outgoing spam filter as well to prevent users from sending out spam and being blacklisted.

What's more, the SpamExperts Support team explained their products in detail and looked at their situation, and properly advised them. "During and after the implementation I got all the support I needed (almost nothing, because everything worked fine)", explains Mr. Huizinga.

### **Benefits**

Firstly, SpamExperts' Incoming spam filter enabled Huizinga to stop spending precious resources on mediocre opensource spam filters and instead, focus on their core business. Moreover, SpamExperts spam filtering system is currently achieving results of around 99.98%, and thus, is stopping spam at server level and reducing the total load on Huizinga's shared web hosting servers, resulting in cost-savings, as more users can be added to the same server.

### **Target Reached**

"The SpamExperts anti-spam technology exceeded all of our expectations. SpamExperts is a solid company knowing exactly what they are doing and is always developing new technologies to fight the latest trends in spam. The solution is the best fit for us, especially since it proves to have effective filtering and has a web interface, which makes it really easy to see what is happening to all the e-mails", according to Bas Huizinga, owner of Huizinga IT Diensten.

## Next steps

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