

The way email was meant to be.



SPAM EXPERTS
SIMPLY SPAM FREE

CASE STUDY

MIRAGE ICT SERVICES

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES INCOMING » OUTGOING » ARCHIVING

Capitalize on Email Security: Reduce Client Churn Rate & Increase Revenue! » SaaS Managed Email Security » API » Cluster-able » Synchronized » Frontend

Currently, clients are demanding premium email security from their web hosts, due to the surge of spam and related threats, which are constantly causing problems, such as IT network threats and customer dissatisfaction. Besides getting nearly 100% filtering accuracy, The SpamExperts inbound spam filter increases margins on your hosting offerings and reduces operating costs!

Quick Read

Mirage ICT Services is a Managed ICT service provider for small businesses. Mirage acts as a central point of contact for all ICT problems. In addition, Mirage ICT Services positions themselves as an one-stop-shopping for all ICT-related solutions.

Challenges

According to Mirage ICT Services, Mirage took action when one of their clients, Emesa B.V., was experiencing problems with spam. The domain vakantievellingen.nl is part of Emesa B.V. and sends about 40 million emails per month. Due to this large amount of sent emails, Emesa B.V. also receives lots of emails, including large amounts of spam messages.

Customer profile

Company	Mirage Automatisering BV
Location	Amsterdam, the Netherlands
Industry	Managed Service Provider
Number of Domains	50
Products in Use	Incoming Email Filter
Website	www.mirage.nl

Implementation

Mirage ICT Services decided to deploy the SpamExperts inbound filtering system in order to save time and cut costs.

Mirage Automatisering was very satisfied about the installation process. *“They did the installation without any compliance from me. All our tickets were solved the same day and if there was something critical the service desk took appropriate action.”*

Benefits

The deployment of SpamExperts **eliminated spam**, as SpamExperts filtering system is currently achieving results of around 99.98%, without any fine-tuning required.

In addition, Mirage is very content about the SpamExperts solution, as **maintenance time is significantly lower** than their previous solution.

Moreover, after the deployment, their client Emesa saved about **10 hours per day**, which was dedicated to cleaning up their mailboxes. These **time-savings** resulted in **cost-savings**. Due to the success of the installation of SpamExperts' solutions, Mirage Automatisering is recommending all their customers to use SpamExperts!

Target Reached

“We were looking for a hosted anti-spam solution that was scalable and e-mail address independent. After testing SpamExperts for our domain [vakantieverveilingen.nl](http://www.vakantieverveilingen.nl), we didn't receive any complaints about spam anymore. Now we have a solution that saves lots of time for both the customers and our company which we can spend on providing managed ict services.” says Wernie Kool, Operations Manager at Mirage ICT Services.

Next steps

Contact us to discuss your email security needs!
<http://www.spamexperts.com>
info@spamexperts.com

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