

# CASE STUDY D-HOSTING

Capitalize on Email Security: Reduce Client Churn Rate & Increase Revenue » Webhost Integration & Automation » Plugins » API » Multilevel Branding

End-customers are nowadays demanding enterprise-class email security, as the surge of spam and related threats are constantly congesting their inboxes. Therefore, a robust email security system is a necessity for any webhost. SpamExperts' redundant solutions offer nearly 100% incoming email filtering accuracy with almost 0 false-positives, IP reputation through outgoing email filtering to prevent blacklisting, and full legislative compliance through email archiving.

#### **Quick Read**

D-Hosting offers Full Service Hosting, which includes web hosting, business email, virtual servers, dedicated servers, co-locations, SSL certification, and domain registrations.

### Challenges

In the past, D-Hosting was maintaining open source filters, which comprised nearly 100% of their total load on their hosting infrastructures. Moreover, employees were spending precious resources on fine-tuning and taking care of spam issues, which contributed significantly to total overhead costs.



Customer profile	
Company	D-Hosting
Location	Rhoon, the Netherlands
Industry	Domains, Hosting Packages, Dedicated Servers, Reseller Packages
Number of Domains	10,000
Products in Use	Incoming -and Outgoing Filtering, White label
Website	www.d-hosting.nl

#### Implementation

The ease of the installation and its seamless integration with the company's server structure enabled D-Hosting to stop spam at server level and prevent it from reaching their inboxes within minutes after some configuration changes. With nearly all spam messages filtered out, the company's employees were able to focus on their tasks without the hassle of going through each received email to check whether or not it was spam or genuine.

#### **Benefits**

The benefits were manifold. SpamExperts enabled D-Hosting to focus on their core business instead again. "The software has saved us time on a daily basis, by not having to deal with spam. Moreover, the support team has always been very good prior, during and after the implementation!" says Mr. Jonkers.

In addition, D-Hosting is extremely satisfied about offering email security as a value-added service to their end-customers, who are happy as well with the SpamExperts' solution.

The SpamExperts filtering system achieves results around 99.98%, without any fine-tuning required. In addition, SpamExperts systems secure your IP ranges from blacklisting and save your networks' reputation!

#### **Target Reached**

"We were really happy with their value-added service. In the past we were using another product that was decreasing our business productivity," according to Peter Jonkers.

## Next steps

Contact us to discuss your email security needs! http://www.spamexperts.com info@spamexperts.com

Take a Free Trial to convince yourself of the quality! http://trial.spamexperts.com

Buy online to enjoy "The way email was meant to be!" http://shop.spamexperts.com



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