



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

HOSTWITHLOVE

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security in the cloud » Outgoing Filter » Email Archiving » API » Clusterable » Synchronized » Scalable

Implementing cohesive software that protect networks against spam, viruses, malware, ransomware, phishing, and other such threats, is considered to be a common practice in the IT world. However, often overlooked is the fact that an email security solution needs to be maintained and developed to be able to properly respond to new threats and challenges. More so, considering that outbound spam can destroy a company's reputation, installing a complex outgoing email filter is a top priority in this day and age. Thus, SpamExperts offers Incoming Filter, Outgoing Filter and Email Archiving solutions that are always up-to date and can effectively filter unwanted & dangerous messages with an industry leading accuracy rate of nearly 100%!

Quick Read

HostWithLove is a premium web hosting company based in Singapore. In just a span of 4 years, HostWithLove has quickly expanded to become Singapore's top international hosting provider, offering hosting services in a total of 9 locations across 4 continents. As a hosting provider with a true global vision, HostWithLove is consistently on the scout for new locations to add to their lineup and better serve the global web hosting needs. HostWithLove's aggressive addition has allowed them to become the first and only hosting provider in Singapore to have such a large global presence. With a strong international presence in emerging markets around the world, HostWithLove is punching above its weight class in the hosting space.

For more information, please visit the official website at www.hostwithlove.com.

Challenges

Prior to implementing SpamExperts, the biggest issue HostWithLove had to deal with was the significant loss of human resources due to manually dealing with spam. Taking care of blacklisting issues



Customer profile

Company	HostWithLove
Location	Singapore
Industry	Web Hosting
Number of filtered domains	5,000 domains Outgoing
Products in Use	Local Cloud, Outgoing Filter, Email Archiving
Website	www.hostwithlove.com

and ensuring that any accounts riddled with malware are patched before requesting a delist was highly unproductive and inefficient. HostWithLove was making use of automated malware scans via an in-house developed solution, but it didn't stop 100% of malware. With email being an important aspect of hosting, and the Singaporean company witnessing an ongoing influx of new clients, they needed to ensure that email delivery maintained a high acceptance rate as well as implement software that was able to proactively track spamming accounts and quickly block spam.

Implementation

SpamExperts helped HostWithLove identify the best course of action to solve their problems and the correct type of product the Singapore-based company needed to implement to protect its email flow. Once everything was agreed upon, the SpamExperts team installed and configured the Outgoing Filter & Email Archiving products via the Local Cloud deployment, which was chosen by HostWithLove as it offers more administrative options.

Benefits

All of HostWithLove's cPanel servers are now configured to route emails to the SpamExperts servers for filtering. This ensures spam is not sent out of their networks, which translates to loads of resources saved due to not having to worry about blacklisting problems or manually suspending websites. Furthermore, with the outbound delivery logs feature, the web host can locate top email senders from their servers and efficiently identify spammers.

Target Reached

"The SpamExperts software is extremely useful in preventing outbound spam and has helped us tremendously in maintaining the health of our servers. We are satisfied with our chosen email security solution and we will most likely extend the use of SpamExperts products in the future," says Cody Tan, CEO HostWithLove.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
<http://trial.spamexperts.com>

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Distributors and Resellers!
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SpamExperts B.V.
Rokin 113-115
1012 KP Amsterdam
The Netherlands

Phone +31 20 820 0004
Fax +31 43 711 3801
info@spamexperts.com

For more information and a free trial, please go to
www.spamexperts.com