



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

MAGIC ONLINE

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises » Incoming Filter & Email Archiving » 4-tier Control » API » Clusterable » Synchronized » Scalable

How can webhosts protect their clients and business from incoming malicious messages and cybercriminals? SpamExperts comes to their aid with an in-house developed security filter offering an accuracy rate of 99.98%. The Inbound Filter is tailor made to suit the needs of Webhosts, ISPs/Telcos and large organizations, as well as Resellers and Distributors. Having full Inbox protection at network level will help companies save significant resources and keep end-users happy and in full control through the user-friendly SpamPanel administration interface.

Quick Read

Magic Online is a French IP service operator which has been providing Internet solutions for dedicated businesses since 1994. The company focuses on ADSL, SDSL and Fiber Optic flow connections, offers accommodation in a high availability data center, IP telephony business, and managed security services (firewall, VPN, outsourced backup).

For more information, please take a look at <http://www.magic.fr>.



Challenges

Magic Online has been working with SpamExperts for a while now and are very pleased with the filtering results. Prior to implementing SpamExperts Incoming Filtering, they used their own spam solution on Fortimail, a system which proved to be extremely expensive. Due to the high amount of spam via main emails (support, back office, webmaster), Magic Online wasted a lot of valuable time and money to personally adjust the configuration of their own spam system, for them and for their customers. Furthermore, the end-user couldn't properly handle the filter configuration, as the system had no web interface to manage whitelisting and to configure the filters.

Customer profile

Company	Magic Online
Location	Montreuil, France
Industry	Internet and hosting provider
Number of filtered domains	5.000 Incoming Domains Email archiving license
Products in Use	Local Cloud, Incoming Filtering, Email Archiving
Website	www.magic.fr

Implementation

The Incoming Filter is a vital solution for any webhosting company, as it protects the network from all inbound spam, viruses, phishing, and malware attacks. It immediately detects any new outbreaks of spam and malware and helps the company save time and up to 80% of hardware resources.

Magic Online chose to implement the Incoming Filtering solution for both, their own domain, as well as for their customers. Providing a proven spam solution with exceptionally low latency was mandatory. The Local Cloud solution offers them the flexibility to use their own hardware, creating a private filtering wall in front of their infrastructure.

Benefits

The Incoming Filtering solution has significantly helped lower the amount of spam received and has saved Magic Online time and money. As fewer resources are lost through manual adjustments of the filter, the team can now focus on bringing more value-added service to their end-customers.

“The implementation of our new servers went well. When we had a few questions or needed to change some configuration, the support team was really helpful and fast to answer, really easy when you are a new customer,” said Benedict Alan, Support Manager.

Target Reached

“When we installed the service on our own domain (magic.fr), in over 24 hours it had blocked more spam than our previous system. We were able to easily monitor this through the user-friendly web interface. It’s a really easy to manage and efficient product, great for our customers. Moreover, we have received really good feedback from the support team and from our account manager,” said Benedict Alan, Support Manager.

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

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