



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY

READYSPACE

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed Email Security on your own premises
» Incoming Filter » Outgoing Filter » 4-tier Control » API » Clusterable
» Synchronized » Scalable

Keeping their network secured from spam is an ongoing task for webhosting providers. The spam problem hasn't yet been solved and dangerous emails continue to slip through filters. Network weaknesses can allow spammers to compromise IP addresses and send out malware, negatively influencing the network reputation. It is time for hosting providers to stop spam from leaving their network and prevent being blacklisted by using a professional Outgoing Filter Solution, such as SpamExperts! By filtering emails with SpamExperts inbound and outbound systems, the end-result is the same: Secure email.

Quick Read

ReadySpace is a Cloud and Managed hosting provider, offering a wide range of solutions for small and medium businesses as well as large enterprises. ReadySpace cloud services provides hosting, servers, private cloud, hybrid cloud and more—a complete web infrastructure—in a way that's completely secure, completely scalable, and accessible from anywhere. With its strong Asia Pacific region presence, ReadySpace gives clients space for growth so they will never have to worry about secure hosting or server.

Challenges

In 2012, company growth and increasing IP blacklisting issues required to search for a solution that would enable professional spam filtering and IP reputation protection. The company was using an in-house developed product, which caused endless IP blacklisting issues and hence customers would not be able to send out their emails. With an ongoing influx of new clients, ReadySpace needed to ensure that the new solution would allow to pro-actively track spamming accounts and be able to shut them down for blacklisting prevention, avoiding waste of time and customer complaints.

READYSPACE™

Customer profile

Company	ReadySpace
Location	Singapore
Industry	Cloud Service Provider
Number of Domains	5.000
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	www.readyspace.com

Implementation

After developing a list of requirements and carefully evaluating several outbound filtering systems, David Loke, CEO of ReadySpace selected SpamExperts for its powerful spam intelligence, easy-to-learn and use interface, a convenient account locking option and reporting capabilities. SpamExperts deployed the Local Cloud outgoing spam filtering solution on a local server. ReadySpace was able to have full control on the deployment and optimize the system to provide ARF reports indicating which users/mailboxes may be compromised.

Benefits

The software was installed and is managed by SpamExperts, whereas ReadySpace receives 24/7 real-time updates and support. The SpamExperts Outgoing Filtering system enables ReadySpace to save time and money and give customers value added services. The system provides ARF reports indicating in real-time which users/mailboxes require attention and automatically lock out abusing accounts, thus avoiding IP blacklisting. One year after acquiring the initial license, ReadySpace has upgraded it by adding more filtering nodes to cover 5.000 email domains. By being able to track compromised accounts, the IP addresses reputation and email continuity for all users in ReadySpace network have significantly improved. Moreover, ReadySpace utilizes the free Parallels APS add-on for fast and easy integration of its email filtering solution with the Parallels Automation platform.

Target Reached

After using SpamExperts for over one year, David Loke, CEO of ReadySpace shares: “Using SpamExperts is one of our best decisions in our business.”

Next steps

Contact us to discuss your email security needs!
sales@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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