



SPAM EXPERTS®
SIMPLY SPAM FREE

CASE STUDY **SITEGROUND**

EMAIL SECURITY IN THE CLOUD OR ON-PREMISES

INCOMING » OUTGOING » ARCHIVING

Local Cloud » SaaS Managed E-mail Security on your own premises
» Incoming & Outgoing Filter » 4-tier Control » API » Clusterable »
Synchronized » Scalable

Spam and viruses continue to pose a significant threat to webhosts and companies networks. Cybercriminals are motivated by financial gains, but also by the challenge, ideology or simply mischief. Nowadays, according to scientificamerican.com, there are reports about countries “exporting” most of the spam messages in the world. India ranks first, followed by the USA, South Korea, Russia and Indonesia. Most internet users in these countries are not even aware that they may be sending out junk, as spam messages are coming from computers and accounts which have been compromised by hackers. A good defense starts with acknowledging the problem and the actual deployment of effective counter measures. This is where SpamExperts can make the difference. SpamExperts solutions, deployed in the Cloud or on Premises, protect your network against any e-mail based threats.

Quick Read

SiteGround Web Hosting is an experienced web hosting company with over 1300 web servers in the USA and Europe, providing a wide range of hosting solutions such as Shared hosting, Semi-Dedicated, Dedicated and Cloud hosting solutions. More than 250,000 domains hosted by SiteGround benefit of the power of industry leading technology and unique in-house developed solutions for server security and speed. SiteGround enjoys top technical expertise and reputation by hosting some of the most popular website applications such as Joomla, WordPress, Magento, Drupal, and a large collection of free templates, tutorials and other website resources.

Challenges

SiteGround developed its own in-house solutions to monitor server queues. Despite this, the IPs were getting blacklisted at various RBLs, partly due to the IPs having bad reputation from previous owners and partly because the in-house solution couldn't identify all outgoing SPAM, basing its actions on the limited amount of information gathered from the SiteGround servers only. Moreover, a lot of SPAM was being resent to other e-mail service providers by forwarders set up by clients. SiteGround decided to look for a more efficient system to filter SPAM.



Customer profile

Company	SiteGround
Location	USA, Europe
Industry	Web Hosting
Number of Domains	170.000
Products in Use	Local Cloud, Incoming and Outgoing Filter
Website	www.siteground.com

Implementation

From all 250,000 domains SiteGround hosted around the world, 170.000 domains needed to be actively safeguarded. With this impressive number of domains to protect, huge traffic generated by servers and a lot of incoming and outgoing spam issues, SiteGround was looking for a twofold solution: premium filtering quality and affordable price. SpamExperts offered its Incoming and Outbound Local Cloud product. The redundant Local Cloud is deployed on the customer's hardware, allowing full control of the solution, whereas SpamExperts are managing it. The SpamExperts Local Cloud is fully clusterable, allowing central management control servers with a fully functional 4-tier GUI and standard integration and automation plug-ins for major hosting control panels. SiteGround's 9 nodes cluster has been set to filter the inbound and outbound e-mails for over 250 shared hosting servers. Even after deployment, SpamExperts continues to actively develop its products, implementing frequent upgrades and various SLA options. Last but very important, SpamExperts uses a webhosts friendly business model with a fee per domain for unlimited users, unlimited inboxes and unlimited alias domains.

Benefits

SpamExperts solution addressed the customer's clear challenges: incoming and outgoing spam, and network reputation. SiteGround managed to significantly cut down the amount of spam going out of its servers. With SpamExperts managing and maintaining the solution and the high level support quality, SiteGround is saving a lot of time and efforts previously wasted on manual adjustments. To enhance collaboration and efficiency, SiteGround and SpamExperts are working together to implement tailor made technical adjustments and improve end customers satisfaction.

Target Reached

"SpamExperts Local Cloud has saved us time, reduced spam reaching customer mailboxes, and significantly improved our IPs reputation. Support quality has been very good. We are closely working with the SpamExperts technical team to satisfy our customers' specific requests and continue to optimize results." says Ivailo Nikolov, Head System Administrator.

Next steps

Contact us to discuss your email security needs!
<http://www.spamexperts.com>
info@spamexperts.com

Take a **Free Trial** to convince yourself of the quality!
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